# NOTICE INVITING QUOTATIONS (NIQ) FOR

<u>"</u>Hiring of an Agency for Recruitment and Payrolling of Technical Manpower Deployment at NATRAX

# NIQ No. NATRAX/PROC/A&IT/23/40

नेशनल ऑटोमोटिव टेस्ट ट्रैक्स (NATRAX), नेशनल ऑटोमोटिव बोर्ड (NAB) के तहत एक ऑटोमोटिव टेस्टिंग एंड सर्टिफिकेशन सेंटर है, जो भारी उद्योग मंत्रालय, भारत सरकार द्वारा गठित एक स्वायत निकाय है। NATRAX को लगभग 3000 एकड़ भूमि पर पीथमपुर, जिला धार, (मध्य प्रदेश, (सभी प्रकार के ऑटोमोबाइल के व्यापक परीक्षण और मूल्यांकन के लिए स्थापित किया गया है।

National Automotive Test Tracks (NATRAX) is an Automotive Testing & Certification Centre under National Automotive Board (NAB) which is an autonomous body under Ministry of Heavy Industries, Government of India. NATRAX has been set up on approx. 3000 acres of land for comprehensive testing evaluation of all types of automobiles ranging from 2 wheelers to heavy commercial vehicles.

कृपया ध्यान दें, NATRAX, आदेश संख्या P-45021/2/2017-पीपी (बीई-II) दिनांक 4 जून 2020, के अनुसार उद्योग और आंतरिक व्यापार, भारत सरकार के संवर्धन विभाग द्वारा जारी "सार्वजनिक खरीद (मेक इन इंडिया को प्राथमिकता), आदेश 2017- संशोधन" पर आदेश और इस संबंध में अन्य दिशानिर्देशों का पालन करेगा Please note that, NATRAX shall follow the order on "Public Procurement (Preference to Make in India), Order 2017- Revision" issued by Department for Promotion of Industry and Internal Trade, Government of India, as per their Order Number P-45021/2/2017-PP (BE-II) dated 4th June 2020 and other guidelines in this regard.

एमएसएमई और स्टार्टअप्स के लिए छूट: पंजीकृत फर्मीं को भारत सरकार की नीति के अनुसार पिछले अनुभव और टर्नओवर और निविदा शुल्क और ईएमडी से छूट दी जाएगी। प्रासंगिक प्रावधान के अनुसार गुणवता और तकनीकी विशिष्टताओं को पूरा करने के लिए बोली मूल्यांकन के दौरान छूट और छूट का विस्तार किया जाएगा।

Exemptions for MSME & Startups: registered firms shall be exempted from prier experience & turnover and Tender Fee & EMD, as per the policy of Govt of India. The exemption and relaxations shall be extended during bid evaluation subject meeting quality and technical specifications in accordance with relevant provision.



The details of the tender are as mentioned below;

जिस बोलीदाता की बोली निम्नलिखित पाउता पाउता मानर्देड को पूरा करती है, उसे ही उत्तरदायी मानार्देड को पूरा करती है, उसे ही उत्तरदायी मानार्देड को पूरा करती है, उसे ही उत्तरदायी मानार्देड को पूरा करती है, उसे ही उत्तरदायी माना आएगा और उसका मृल्यांकन NATRAX द्वारा किया जाएगा।  1. यह प्रोपराइटरशिप फर्म/पार्टनरशिप फर्म/पाइटें लिमिटेंड कंपमी लिमिटेंड कंपमी के संदर्भ में एक वैध कानृनी इकाई होनी चाहिए। (पंजीकरण प्रमाण पत्र की प्रति संलग्न करें)। 2. इसका पीएफ, ईएसआईसी, सेवा कर आदि जैसे लागू अधिनियमों के तहत पंजीकरण होना चाहिए (सभी पंजीकरणों की प्रति संलग्न की जाए)  3. उसके पास तकनीकी/आरएंडडी/परीक्षण/विनर्माण प्रोफाइल के लिए अधिमानतः औंटो/ऑटो घटक कंपनियों के लिए भर्ती/प-रोलिंग प्रक्रिया को संभालने का न्यूनतम पांच वर्ष का अनुभव होना चाहिए। (कार्य आदेश/चालान की प्रतिय (न्यूनतम 3 संख्याएं, जिनका मृल्य 5 लाख से कम नहीं होना चाहिए।)  4. ऑडिट बैलेंस शीट (2016-17, 2017-18 तीन मृल्यांकन वर्षो के तोन मृल्यांकन वर्षो के तोन मृल्यांकन वर्षो के तोन मृल्यांकन वर्षो के होना चाहिए। पिछले 3 वितीय वर्षो (2016-17, 2017-18 और 2018-19)  5. इसका औरत कारोबार रुपये का होना चाहिए। पिछले 3 वितीय वर्षो (2016-17, 2017-18 और 2018-19)  6. List of clients with 3 references to b attached. 7. The bidder whose bid meet the followin ligibility criteria would only b considered as responsive and shall b valuated by NATRAX. 1. It should be a valid legal entity i terms of proprietorship firm partnership firm / private limite company / limited company. (copy or registration certificate to b attached. 3. It should have registration under th applicable acts like PF, ESIC, servic tax etc. (copy of all registrations to b attached) 3. It should have a minimum five year experience of handling recruitment pay-rolling process for technical/R&D/Testing //manufacturing profile preferably for auto/auto component companie (copies of work orders/invoice (minimum 3 nos. of value not les than 5 lakhs to be provided.) 4. It should have the average transcolor with the provided in		In Hindi	T. P. P. I
भानतां मानदंड मानदंड को पूरा करती है, उसे ही उत्तरदायों मानां जाएगा और उसका मूल्यंकन होंगा चाहिए। कार्य को अतियां त्यूनतम अतियां त्यूनतम विकास मानदि	Particular	III IIII III	,
Minimum Eligibility Criteria  गमा जाएगा और उसका मृल्यांकन NATRAX द्वारा किया जाएगा।  यह प्रोपराइटरशिप फर्म/पार्टनरशिप फर्म/पार्टनरशिप फर्म/पार्टनरशिप फर्म/पार्टनरशिप फर्म/पार्टनरशिप फर्म/पार्टनकर्षों) इकाई होनी चाहिए। (पंजीकरण प्रमाण पत्र की प्रति संलग्न करें)। इसका पीएफ, ईएसआईसी, सेवा कर आदि जैसे लागू अधिनयमों के तहत पंजीकरणों की प्रति संलग्न की जाए)  उसके पार तकनीकी/आरएंडडी/परीक्षण/विनिर्माण प्रोक्षाइल के लिए अधिमानतः ऑटो/ऑटो घटक कंपनियों के तिए अधिमानतः ऑटो/ऑटो घटक कंपनियों के लिए भतीं/पे-रोलिंग प्रक्रिया को संभालने का न्यूनतम पांच वर्ष का अनुभव होना चाहिए। (कार्य आदेश/चालान की प्रतियां (न्यूनतम 3 संख्याएं, जिनका मृल्य 5 लाख से कम नहीं होना चाहिए।)  अगेंडिट बैलैंस शीट (2016-17, 2017-18 और 2018-19) should be provided.  अगेंडिट बैलैंस शीट (2016-17, 2017-18 और 2018-19) should have the average turnove of Rs. 50 Lacs each, in the last ched.  आईटीआर रिटर्न प्रदान किया जाना चाहिए। पिछले 3 वितीय वर्षो (2016-17, 2017-18 सोहाचा चाहिए।)  स्वाहण पिछले 3 वितीय वर्षो (2016-17, 2017-18 सोहाचा चाहिए)। पिछले 3 वितीय वर्षो (2016-17, 2017-18 सोहाचा चाहिए)। पिछले 3 वितीय वर्षो (2016-17, 2017-18 सोहाचा चाहिए) पिछले 3 वितीय वर्षो का साम्प्रच के साम्			
NATRAX द्वारा किया जाएगा।  1. यह प्रोपराइटरशिप फर्म/पार्टनरशिप फर्म/पाइवेट लिमिटेड कंपनी/लिमिटेड कंपनी/लिमिटेड कंपनी के संदर्भ में एक वैध कानृती इकाई होनी चाहिए। (पंजीकरण प्रमाण पत्र की प्रति संलग्न करें)।  2. इसका पीएफ, ईएसआईसी, सेवा कर आदि जैसे लागू अधिनयमों के तहत पंजीकरण होना चाहिए (सभी पंजीकरणों की प्रति संलग्न की जाए)  3. उसके पास तकनीकी/आरएंडडी/परीक्षण/विनिर्माण प्रोफाइल के लिए अधिमानतः ऑटो/ऑटो घटक कंपनियों के लिए भर्ती/भ-रोलिंग प्रक्रिया को संभावने का न्यूनतम पांच वर्ष का अनुभव होना चाहिए। (क्या को संभावने की प्रतियां (न्यूनतम 3 संख्याएं, जिनका मुख्य 5 लाख से कम नहीं होना चाहिए।)  4. ऑडिट बैलेस शीट (2016-17, 2017-18 श्रीडट अपिट में प्रवास केप प्रवास केप प्रवास केप विचयं का संभावने का मूल्य 5 लाख से कम नहीं होना चाहिए।)  4. ऑडिट बैलेस शीट (2016-17, 2017-18 श्रीडट बैलेस शीट (2016-17, 2017-18 व्यवस्त प्रवास केप वेच होना चाहिए।)  5. इसका औसत कारोबार रुपये का होना चाहिए। पिछले 3 वितीय वर्षो (2016-17, 2017-18 व्यवस्त केप) महिना पाहिए। पिछले 3 वितीय वर्षो (2016-17, 2017-18 व्यवस्त केप) महिना चाहिए। पिछले 3 वितीय वर्षो (2016-17, 2017-18 व्यवस्त केप) महिना चाहिए। पिछले 3 वितीय वर्षो (2016-17, 2017-18 व्यवस्त केप) महिना चाहिए। पिछले 3 वितीय वर्षो (2016-17, 2017-18 व्यवस्त केप) महिना चाहिए। पिछले 3 वितीय वर्षो (2016-17, 2017-18 व्यवस्त केप) महिना चाहिए। पिछले 3 वितीय वर्षो (2016-17, 2017-18 व्यवस्त केप) महिना चाहिए। पिछले 3 वितीय वर्षो (2016-17, 2017-18 व्यवस्त केप) महिना चाहिए। पिछले 3 वितीय वर्षो (2016-17, 2017-18 व्यवस्त केप) महिना चाहिए। पिछले 3 वितीय वर्षो (2016-17, 2017-18 व्यवस्त केप) महिना चाहिए। पिछले 3 वितीय वर्षो (2016-17, 2017-18 व्यवस्त केप) महिना चाहिए। पिछले वित्त वर्षो (2016-17, 2017-18 व्यवस्त केप) महिना चाहिए। पिछले 3 वितीय वर्षो (2016-17, 2017-18 व्यवस्त केप) महिना चाहिए। पिछले 3 वितीय वर्षो (2016-17, 2017-18 व्यवस्त केप) महिना चाहिए। पिछले 3 वितीय वर्षो (2016-17, 2017-18 व्यवस्त केप) महिना चाहिए। पिछले 3 वितीय वर्षो (2016-17, 2017-18 व्यवस्त केप) महिना चाहिए। वित्त केप। वित्	Minimum	0.000	considered as responsive and shall be evaluated by NATRAX.
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अगदि जैसे लागू अधिनियमों के तहत पंजीकरण होना चाहिए (सभी पंजीकरणों की प्रति संलग्न की जाए)  3. उसके पास तकनीकी/आरएंडडी/परीक्षण/विनिर्माण प्रोफ़ाइल के लिए अधिमानतः ऑटो/ऑटो घटक कंपनियों के लिए असीं/पे-रोलिंग प्रक्रिया को संभालने का न्यूनतम पांच वर्ष का अनुभव होना चाहिए। (कार्य आदेश/चालान की प्रतियां (न्यूनतम 3 संख्याएं, जिनका मूल्य 5 लाख से कम नहीं होना चाहिए)।  4. ऑडिट बैलेंस शीट (2016-17, 2017-18 और 2018-19) should be provided.  5. इसका औसत कारोबार रुपये का होना चाहिए। पिछले व विचा जाना चाहिए।  5. इसका औसत कारोबार रुपये का होना चाहिए। पिछले 3 वितीय वर्षा (2016-17, 2017-18 और 2018-19) कि dider shall have a local office i Madhya Pradesh state. A copy of registration from local municipa authority / office lease agreemen		फर्म/प्राइवेट लिमिटेड कंपनी/लिमिटेड कंपनी के संदर्भ में एक वैध कानूनी इकाई होनी चाहिए। (पंजीकरण प्रमाण पत्र की प्रति संलग्न करें)।	partnership firm / private limited company / limited company. (copy of registration certificate to be attached).  2. It should have registration under the applicable acts like PF, ESIC, service
/manufacturing profile preferably for auto/auto component companie (copies of work orders/invoice (minimum 3 nos. of value not less than 5 lakhs to be provided).  4. ऑडिट बैलेंस शीट (2016-17, 2017-18 और 2018-19) सहित पिछले तीन मृल्यांकन वर्षों के लिए आईटीआर रिटर्न प्रदान किया जाना चाहिए।  5. इसका औसत कारोबार रुपये का होना चाहिए। पिछले 3 वितीय वर्षों (2016-17, 2017-18 और 2018-19) सकित पिछले तीन महन्यांकन वर्षों के लिए आईटीआर रिटर्न प्रदान किया जाना चाहिए।  5. इसका औसत कारोबार रुपये का होना चाहिए। पिछले 3 वितीय वर्षों (2016-17, 2017-18 और 2018-19) स्वित्त पिछले वा चाहिए। पिछले 3 वितीय वर्षों (2016-17, 2017-18 और 2018-19) स्वित्त पिछले वा चाहिए। पिछले 3 वितीय वर्षों (2016-17, 2017-18 और 2018-19) स्वित्त पिछले वा चाहिए। पिछले 3 वितीय वर्षों (2016-17, 2017-18 और 2018-19)		आदि जैसे लागू अधिनियमों के तहत पंजीकरण होना चाहिए (सभी पंजीकरणों की प्रति संलग्न की जाए)	attached) 3. It should have a minimum five years' experience of handling recruitment / pay-rolling process for
जिनका मूल्य 5 लाख से कम नहीं होना चाहिए।।  4. ऑडिट बैलेंस शीट (2016-17, 2017-18 और 2018-19) सहित पिछले तीन मूल्यांकन वर्षों के लिए आईटीआर रिटर्न प्रदान किया जाना चाहिए।  5. इसका औसत कारोबार रुपये का होना चाहिए। पिछले 3 वितीय वर्षों (2016-17, 2017-18 और 2018-19)  6. List of clients with 3 references to be attached.  7. The bidder shall have a local office i Madhya Pradesh state. A copy of registration from local municipal authority / office lease agreement.	1	तकनीकी/आरएंडडी/परीक्षण/विनिर्माण प्रोफ़ाइल के लिए अधिमानतः ऑटो/ऑटो घटक कंपनियों के लिए भर्तीं/पे-रोलिंग प्रक्रिया को संभालने का न्यूनतम पांच वर्ष का अनुभव होना चाहिए। (कार्य आदेश/चालान	<ul> <li>/manufacturing profile preferably for auto/auto component companies.</li> <li>(copies of work orders/invoices (minimum 3 nos. of value not less than 5 lakhs to be provided).</li> <li>4. ITR Returns for last three Assessment years including Audited</li> </ul>
18 और 2018-19) सिहत पिछले तीन मूल्यांकन वर्षों के लिए आईटीआर रिटर्न प्रदान किया जाना चाहिए।  5. इसका औसत कारोबार रुपये का होना चाहिए। पिछले 3 वितीय वर्षों (2016-17, 2017-18 और 2018-19)  financial years (2016-17, 2017-18 2018-19)  List of clients with 3 references to be attached.  7. The bidder shall have a local office i Madhya Pradesh state. A copy of registration from local municipal authority / office lease agreement	Y	जिनका मूल्य 5 लाख से कम नहीं होना चाहिए)।	2018-19) should be provided.  5. It should have the average turnover
5. इसका औसत कारोबार रुपये का Madhya Pradesh state. A copy of registration from local municipal authority / office lease agreement		18 और 2018-19) सहित पिछले तीन मूल्यांकन वर्षों के लिए आईटीआर रिटर्न प्रदान किया जाना	financial years (2016-17, 2017-18& 2018-19).  6. List of clients with 3 references to be attached.
6. 3 संदर्भों के साथ ग्राहकों की सूची same.	TOTE TO SERVICE SOLVER	होना चाहिए। पिछले 3 वितीय वर्षों (2016-17, 2017-18 और 2018-19) में प्रत्येक को 50 लाख।	Madhya Pradesh state. A copy of registration from local municipal authority / office lease agreement shall be provided to support the

	संलग्न की जानी है।  7. बोली लगाने वाले का मध्य प्रदेश राज्य में एक स्थानीय कार्यालय होगा। इसके समर्थन में स्थानीय नगरपालिका प्राधिकरण/कार्यालय लीज समझौते से पंजीकरण की एक प्रति प्रदान की जाएगी।  8. ग्राहकों की सूची 3 संदर्भों के साथ संलग्न की जानी है।	8. List of clients with 3 references to be attached.  Note: Documents in support of the minimum eligibility criteria are compulsorily to be provided in the technical bid.
	नोट: तकनीकी बोली में न्यूनतम पात्रता मानदंड के समर्थन में दस्तावेज अनिवार्य	
	रूप से प्रदान किए जाने हैं।	a.
Contract Period	I. अनुबंध सेवाओं की शुरुआत की तारीख से एक वर्ष की अवधि के लिए वैध होगा। यदि अनुबंध की शर्तों के दौरान आपूर्तिकर्ता की सेवाएं संतोषजनक पाई जाती हैं, तो अनुबंध की शर्तों में किसी भी बदलाव के बिना अनुबंध को समान नियमों और शर्तों के साथ एक और वार्षिक अवधि के लिए बढ़ाया जा सकता है। NATRAX प्राधिकरण का निर्णय इस संबंध में अंतिम और बाध्यकारी होगा।	I. Contract shall be valid for a period of <b>one year</b> from the date of start of the services.  If the services of the Supplier are found to be satisfactory during his terms of agreement, the contract can be extended for another yearly term with same terms and conditions without any change in the conditions of the contract. The decision of NATRAX authority shall be final and binding in this regard.
Conditions for rejection of bids	बोलियां अस्वीकार की जा सकती हैं, यदि; I. निर्धारित समय और जमा करने की	Bids may be rejected, if;  I. Quotation that is received after the scheduled time & date of submission shall not be opened.
TOTAL STATE OF THE	तारीख के बाद प्राप्त होने वाले कोटेशन को नहीं खोला जाएगा। द्वितीय। निर्दिष्ट पात्रता/योग्यता मानदंडों को पूरा किए बिना प्रस्तुत	II. Quotation submitted without fulfilling the specified eligibility/qualifying criteria shall not be considered.  The bids may also be rejected in

कोटेशन पर विचार नहीं किया उ तकनीकी मूल्यांकन में भी बोलि अस्वीकार किया जा सकता है, य	यों को	technical evaluation, if the feedback received from any of the reference given in the bid is not satisfactory.
बोली में दिए गए किसी भी संद प्राप्त प्रतिक्रिया संतोषजनक नहीं	र्भ से	M
Period of issue of tender documents.  The Last Date of receipt of pre bid queries if any,  Last date/Time for submission of Sealed Bids  Date/Time of opening of technical bids.		19/05/2023 को 10.00 बजे से 0 / 06/2023 को 17.00 बजे तक / From 10.00 Hrs on 19/05/2023 to 17.00 Hrs on 0 / 06/2023. 26/05/2023 को 17.00 बजे तक। / Up to 17.00 Hrs on 26/05/2023. 02/06/2023 को 15.00 बजे तक मुख्यालय कार्यालय NATRAX में / Up to 15.00 Hrs on 02/06/2023, at HQ office NATRAX 02/06/2023 को 15.30 बजे मुख्यालय कार्यालय NATRAX में /
• NATRAX बिना कोई कारण बताए निविदा को अस्वीकार/संशोधित/रद्द करने का अधिकार सुरक्षित रखता है। • दस्तावेज़ को हिंदी और अंग्रेजी दोनों भाषाओं में तैयार किया गया है; हालाँकि किसी भी विसंगति के मामले में अंग्रेजी प्रबल होगी। • सफल बोलीदाता काम लेने से पहले NATRAX के साथ इंटीग्रिटी कोड समझौते पर हस्ताक्षर करने की आवश्यकता है। किसी भी बोलीदाता को, किसी भी समय इस समझौते पर हस्ताक्षर करने से मना करने की अनुमति नहीं है; किसी के मना करने पर, NATRAX के पास बोलीदाता की EMD (MSME फर्म के मामले में EMD राशि का दावा) जब्त करने के सभी अधिकार होंगे।		NATRAX reserves the right to reject/modify/cancel the tender without assigning any reason thereof.  The document has been prepared in both the language Hindi & English; however in case of any discrepancy the English shall prevail.  The successful bidder needs to sign an Integrity code agreement with NATRAX before awarding the work. No bidder is allowed to refuse to sign this agreement at any time if someone refusing NATRAX shall have all the rights to forfeit the EMD of bidder (claim of EMD amount in case of MSME Firm).
अधिकार होंगे।		

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# National Automotive Test Tracks (NATRAX)

NH-52, Old Agra-Mumbai Highway, Near to Pithampur Flyover, Post Khandwa (Near Pithampur, Dist. Dhar (M.P.).

Phone: +91-9893892310, Email: a.prabhakar@natrip.in; anuj.kumar@natrip.in

website: www.natrip.in; www.natrax.in

#### **TERMS & CONDITIONS**

#### 1. GENERAL:

1.1. The bidder whose bid meet the following eligibility criteria would only be considered as responsive and shall be evaluated by NATRAX.

Eligibility and qualification criteria to be met by the contractor for performing the services as required by the organization.

- i. It should be a valid legal entity in terms of proprietorship firm / partnership firm / private limited company / limited company. (Copy of registration having date of commencement of business)
- ii. It should have registration under the applicable acts like PF, ESIC, GST etc. (copy of all registrations to be attached)
- iii. It should have a minimum **five years'** experience of handling recruitment as well as payrolling process for technical/R&D/Testing /manufacturing profile preferably for auto/auto component companies. (copies of work orders/agreement minimum 3 nos. of value not less than 5 lakhs to be provided for last 5 years).
- iv. It should have the average annual turnover of Rs. **50 Lacs**, in the last 3 financial years (2019-20, 2020-21 & 2021-22).
- v. List of clients with 3 references to be attached.

Note: Documents in support of the minimum eligibility criteria are compulsorily to be provided in the technical bid.

- **1.2.** As the proof for having fully **adhered** to the minimum eligibility criteria, NATRAX shall accept the Work Orders/Certificates issued by Govt. Dept./Autonomous Bodies/PSUs/Reputed Pvt Ltd/Ltd Organisation/Industries only, any other than the above will not be accepted by NATRAX. *in case of order pertaining to any private organization please submit the copy of form 26AS of the relevant period.*
- 1.3. The Bidders are expected to carefully examine all the contents of the tender document including instructions, terms and conditions, etc. and take them fully into account before submitting their offer. Failure to comply with the requirements as detailed in these documents shall be at the Bidder's own risk. Bidders which are not responsive to the requirements of the tender/quotation documents will be rejected.
- **1.4.** While all efforts have been made to avoid errors in the drafting of the Tender/Quotation documents, the Bidder is advised to check the same carefully. No claim on account of any errors detected in the quotation documents shall be entertained.
- **1.5.** Bidders should study the tender documents carefully & thoroughly before quoting and get clarifications, if required, from NATRAX in this context.
- **1.6.** The Tender/Quotation prepared by the Bidder and all correspondence and documents relating to the Tender/Quotation exchanged between the Bidder and NATRAX shall be in the English language.
- 1.7. Each page of the tender documents should be stamped and signed by the person or persons submitting the tender in token of his/their having acquainted himself/ themselves with the General Conditions of Tender/Quotation and Special Conditions of Quotation etc. as provided in the Tender/Quotation documents. Any Tender/Quotation with any of the Documents not so signed is liable to be rejected at the discretion of NATRAX.
- **1.8.** The tender submitted on behalf of a Firm shall be signed by all the Partners of the Firm or by a Partner who is authorized on behalf of the Firm to enter into the proposed contract. Otherwise, the Tender may be rejected by the NATRAX.
- 1.9. The Bidder shall carry out all the work strictly in accordance with specifications, standard practices and instructions of NATRAX or NATRAX's authorized representative. If in the opinion of NATRAX, changes have to be made in the requirements and it desires the Bidder to carry out the same. The decision of NATRAX in such cases shall be final and shall not be open to arbitration.
- **1.10.** The Bidder must obtain for himself on his own responsibility and at his own expenses all the information which may be necessary for the purpose of making a quotation and for entering into a contract, must inspect the site of the work, acquaint himself with nature of job, all local conditions, means of access to the work, nature of the work and all matters pertaining thereto.
- **1.11.** The successful Bidder is bound to carry out any items of work necessary for the completion of the job even though such items are not included to achieve end results and deemed to be priced in the other items. No claim on this account shall be entertained.
- **1.12.** The work shall be carried out strictly in accordance with the specifications made by NATRAX and also in compliance of the requirements of the Authorities concerned and deviation on any account will not be permitted.

The successful Bidder should make his own arrangement to obtain all inputs / information required for the work.

**1.14.** The successful Bidder shall enter into contract and duly sign an Agreement within 7 [Seven] days from the date of issue of letter of Acceptance (LoA). The LoA issued by NATRAX to a Bidder will constitute a binding Contract between NATRAX and the person so Bidding, whether such formal agreement is not subsequently executed. The successful Bidder shall accept the LoA within 3 days from the date of issue of such letter.

# 2.0 AMENDMENT TO QUOTATION DOCUMENT

- 2.1 Addendum / Corrigendum to the quotation document may be issued prior to the date of opening of the tender/quotation to clarify the documents or to reflect any modifications etc. All such addendum / corrigendum shall be treated as an integral part of the tender/quotation Agreement.
- 2.2 In order to afford prospective bidders reasonable time for preparing their quotation after taking into account such amendments, NATRAX may, at its discretion, extend the deadline for submission of quotation.
- 3.0 PROCESS TO BE CONFIDENTIAL:
- 3.1 Information relating to the examination, clarification, evaluation and comparison of quotation and recommendations concerning the award of Contract shall not be disclosed to Bidders or other persons not officially concerned with such process.
- 3.2 Any effort by a Bidder to influence NATRAX or any of its functionaries in the process of examination, clarification, evaluation and comparison of Tender/Quotations and in decisions concerning award of contract, may result in the rejection of the Tender/Quotation.
- 3.3 Strict confidentiality of the information, data and material collected, whether during or after the professional work shall be maintained.
- 4. NATRAX'S RIGHT TO ACCEPT OR REJECT ANY OR ALL BIDDERS:
- 4.1 NATRAX reserves the right to accept / reject or modify any tender/quotation, and to annul the quotation process and reject all tender/quotation, at any time prior to award of Contract, or to divide the Contract between/amongst Bidders without thereby incurring any liability to the affected Bidder or Bidders or any obligations to inform the affected Bidder or Bidders of the grounds for NATRAX's action.
- 5. SUBMISSION OF TENDER/QUOTATION:
  - **Part -1: The Technical Quotation:** The Tender/Quotation containing the technical requirements (Technical Quotation) shall be submitted in a sealed packet as detailed below:
    - i) Duly filled and signed on all pages of the Tender/Quotation documents as issued by NATRAX.



- ii) The documents in proof of meeting the minimum eligibility criteria as per para 1.1 (Self attested copies)
- i) Other relevant documents required to demonstrate that the bidder capable of undertaking the proposed assignment (Experience Certificate along with work details).

#### 5.2 Part-2: The Price Quotation

(a) The price quoted by the bidder in the format of Financial Bid (Annexure – B) containing part-A & Part-B, must be submitted in a separate sealed envelope.

#### 6. COMMISSIONING AND GUARANTEE:

- 6.1 The 'successful' bidder shall complete the recruitment for the total requirement within a period of 60 days from the date of LoA. The appointment letter shall be issued within 15 days of final interview and the candidiates shall join within 30 days from the date of acceptance of appointment.
- In case, any of the deployed manpower leaves the organization, the contractor / agency shall provide equivalent replacement within a period of 15 days without any additional cost to the organization. It is desired that the deployed manpower may be selected who are willing to serve NATRAX without break / leave except statutory / sanctioned leave of him / her. It is desired that the bidder shall provide the right skill set of manpower and continue to send the same manpower during the contract period.

#### 7. INDEMNITY:

7.1 It shall be the contractor's liability to give a complete indemnity to this office in connection with any losses or damages sustained to the services by wrongful act; or negligence; or irresponsibility; or carelessness by the deployed Manpower at NATRAX during the work.

#### 8. CONTRACT PERIOD:

- 8.1 Contract shall be valid for a period of one year from the date of Issuance of work order.
- 8.2 If the services of the Supplier are found to be satisfactory during his terms of agreement, the contract can be extended for another yearly term with same terms and conditions. The decision of NATRAX authority shall be final and binding in this regard.

## 9. VALIDITY OF QUOTATION:

9.1 Tender/Quotation shall remain valid and open for acceptance for a period of **60 days** from the last date of submission of Tender/Quotation.

If a bidder withdraws or revokes his offer or revises the quoted rate or condition for any item

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within the aforesaid period his Tender/Quotation may be liable for rejection.

- 9.3 In case NATRAX calls the bidder for negotiations then this shall not amount to cancellation or withdrawal of original offer which shall be binding on the bidder.
- 10. TECHNICAL QUOTATION EVALUATION PROCESS:
- 10.1 The tender/quotation shall be opened in the presence of bidders or their duly authorized representatives at the time mentioned in the Tender/Quotation document, in the presence of the members of the NATRAX's Committee at site office.
- 10.2 A letter of authorization shall be submitted to NATRAX, by the Bidder's representative before the opening of Tender/Quotations.
- 10.3 Absence of bidders or their duly authorized representatives shall not impair the legality of the tender/quotation opening process.
- 10.4 All bidders or their duly authorized representatives shall be required to sign the main quotation envelopes by way of confirmation of sealed tender/quotation status at the time of opening of tender/quotations.
- After identification signing, the NATRAX Committee representative shall open the main quotation envelope. The technical condition envelop shall be then opened. This will not give any right to the bidder to claim that he is successful in the bidding process. The Priced Tender/Quotation envelops shall be required to be signed by all the authorized representatives and the same will be kept under the custody of NATRAX.
- 10.6 The technical evaluation shall be performed later in two stages; first the minimum eligibility criteria fulfillment is evaluated and secondly the technical evaluation is done on the basis of each parameter as given below and technical score worked out. The bidder shall score more than the minimum qualifying technical score on the evaluation sheet as under

S.No.	Evaluation Parameter	Max. Marks	Marks Scored
1.	Profile of company	10	
	(details on recruitment process & planning, presence of social media)	1	
2.	Past experience of similar nature	20	
9	(5+ years= 20 marks), (3-5 years= 15		

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	marks), (upto 3 years= 12 marks)		
3.	The number of job portals the company is	05	
	registered with (>10= 5 marks/5-10=3		
	marks/<5= 1 mark)		
4.	Local Presence (registration or office in	10 (5+5)	
	Indore/Dhar= 5 marks) AND clients in local		
	industries / organizations (Near	4	
	Pithampur/Indore/Dhar)= 5 Marks)		
5.	Staff strength (minimum strength of 10	05	ā
	person since last 3 years) / office set up		
	GRAND TOTAL	50	

<sup>\*</sup>A bidder must score total of 35 or above to qualify technical evaluation.

- 10.7 Refusal to sign on any of the quotation envelopes by any of the bidder or his duly authorized representative may disqualify him from the process at the discretion of members of the NATRAX Committee present at the time of opening of the Tenders/Quotations.
- 10.8 The tenders/quotations shall be declared to be 'Valid' or 'Invalid' at the conclusion of preliminary scrutiny process, at the discretion of the members of the NATRAX Committee present on the spot.
- 10.9 Only those quotations who qualify in technical evaluations shall be considered for opening of the Priced Quotation. NATRAX shall intimate the bidders who will qualify technical evaluation.

#### 11. FINANCIAL QUOTATION EVALUATION:

- 11.1 After evaluation of the financial bids, the eventual bid price shall be ascertained after considering all the terms and conditions associated with the bid price specified in the financial bid.
- 11.2 If there is a discrepancy between the sub total/s and the total price that is obtained by multiplying the unit price and quantity/adding the sub total/s, the sub total/s shall prevail and the total price shall be corrected, unless in the opinion of the Employer that there is an obvious misplacement of the decimal point in the sub total price, in which case the total price as quoted shall govern and the sub total/s shall be corrected.

If there is an error in a total, corresponding to the addition or subtraction of sub totals, the subtotals shall prevail and the total shall be corrected; and

- 11.4 If there is a discrepancy between words and figures, the amount in words shall prevail, unless the amount expressed in words is related to an arithmetic error, in which case the amount in figures shall prevail subject to (a) and (b) above.
- 11.5 The amount stated in the Letter to Bid will be adjusted by the Employer in accordance with the above procedure for the correction of errors and, shall be considered as binding upon the bidder. If the bidder does not accept the corrected amount of bid, its bid will be rejected.

#### 12. NOTIFICATION OF AWARD:

- 12.1 Prior to the expiry of the period of Tender/Quotation validity prescribed, NATRAX will issue to the successful Bidder the "Letter of Acceptance" in duplicate, who will return one copy to NATRAX duly acknowledged and signed by the authorized signatory, within seven days of receipt of the same by him.
- 12.2 The Letter of Acceptance will constitute a part and binding to the contract.
- 13. SIGNING OF AGREEMENT/ Non Discloser agreement (NDA):
- 13.1 The successful Bidder shall enter into contract and duly sign an Agreement within 7 (Seven) working days from the date of issue of letter of acceptance. But the written acceptance by NATRAX of a Bid will constitute a binding Contract between NATRAX and the person so Quotationing, whether such formal agreement is not subsequently executed.
- 13.2 NATRAX shall prepare the Agreement, duly incorporating all the terms of agreement between the two parties and send the same in duplicate to the successful Bidder within two weeks of the date of receipt of the "Letter of Acceptance" duly acknowledged and signed by the successful Bidder. The successful bidder shall also sign a non-discloser agreement with NATRAX and shall be abide by it for non-disclosing of any information, images, videos, etc, which will be shared with him during execution of scope of works.
- 13.3 The successful Bidder will return both copies of Agreement duly signed by the authorized signatory within two days of receipt of the copies of Agreement from NATRAX. NATRAX will have both copies of Agreement duly signed by the authorized signatory. NATRAX shall also get the correct amount of stamp duty adjudicated by the registrar of Stamps, Indore and have the agreement duly stamped and executed. One copy of the Agreement duly signed by NATRAX and the Contractor through their authorized signatories will be sent by NATRAX to the Contractor.
- 14. STATUTORY AND CONTRACTUAL OBLIGATIONS TO BE COMPLIED BY THE CONTRACTOR
- The contractor shall complete all the statutory compliance including applicable labour laws required to be fulfilled for deployment of persons at our site. Contractor shall also maintain a record of attendance/ leave of these persons and will submit the same to NATRAX on the preceding month.

- 14.2 Contractor / Agency shall work out the payment / salary breakup (Gross, net as well as take home salary) and shall take approval from the office.
- 14.3 On finishing the interview and final negotiations with the candidates, the final proposed payment (salary structures) shall be sent to office for formal approval before issuing offer cum appointment letters to the selected candidates.
- 14.4 Contractor / Agency shall not charge the candidate for recruitment services.
- 14.5 Office will provide the monthly attendance details of deployed manpower by 22<sup>nd</sup> of running month for preparation of invoices and release of salary.
- 14.6 Contractor shall pay the salaries to the manpower on the first day of next month through bank transfer.
- 14.7 Pay-slip shall be provided to deployed manpower by contractor and pay statement shall be submitted to office along with the bill every month.
- 14.8 The contractor shall be liable for any issues arising in relation to EPF, ESIC etc. and shall deal with it taking responsibility of the related procedures under applicable acts/rules.
- 14.9 As per contract, contractual staff will be eligible to get casual leave (CL) of 8 days AND Medical Leaves (ML) of 10 days, as per the policy of NATRAX.
- 15. Penalty clause:
- 15.1 In case of any lapse on part of the successful bidder in term of delay in execution or inability to supply the regular and same manpower / quality output/services, NATRAX management reserve the right for deduction of penalty from invoice after discussion jointly.
- 16. TERMS OF PAYMENT:
- 16.1 Part A: (Recruitment)
  - I. 75% payment on joining of the selected candidate/s.
  - II. 25% payment on completion of 6 months after joining of the candidate. (In case the candidate leaves the organization within 6 months on his own, release of remaining payment on providing suitable replacement.
- 16.2 Part B: (Payrolling)
  - I. Monthly payment on raising monthly invoices for payrolling outsourcing.

17. Financial Bid /BOQ Format:

# Financial Bid (to be submitted in separate sealed envelope)

Part A			
Recruitment services	% (in n	umbers) of Annual CTC	per person.
	% (in	words) of Annual CTC p	er person.
Other charges, if any,			
Part B			
Payrolling Services	%(in numbers	) of monthly CTC per pe	rson.
	% (in words	s) of monthly CTC per pe	erson
Other charges, if any,			
			4 100
(Note: the rates quot	ed should be inclusive of all Taxes and a	luties applicable.)	

(Signature of Bidder with stamp)

